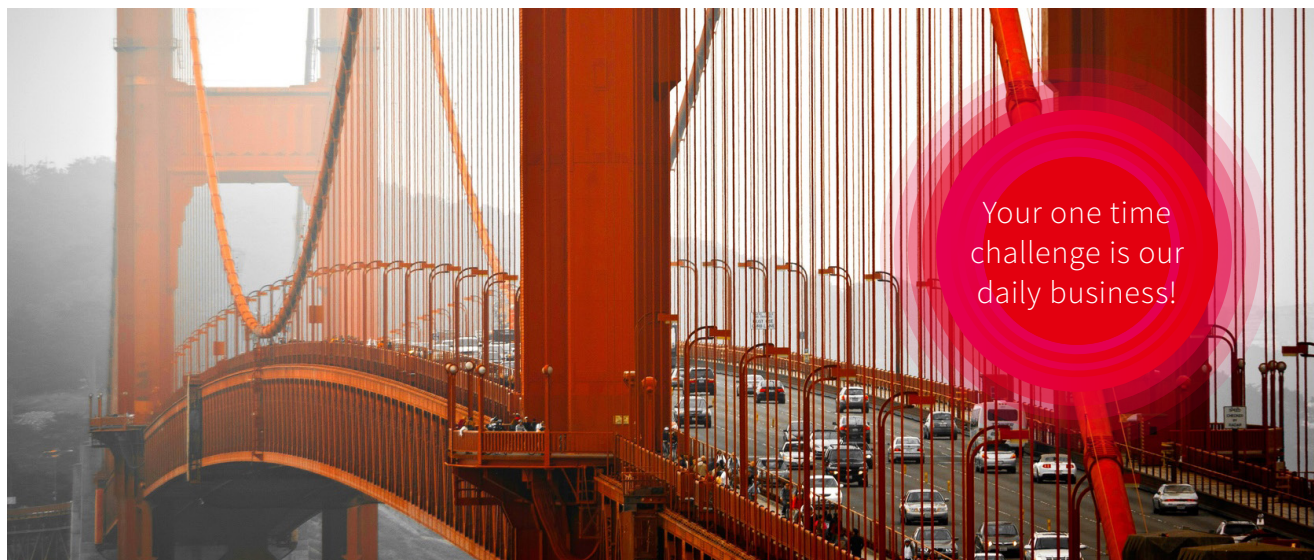


# Migration Services by fme

We tend to your content migration challenges!



Depending on the specific use case, a migration can turn into a highly complex project. Besides the technical aspects that have to be taken into consideration, also the project management and communication within the enterprise can turn out to be a challenge, as multiple departments are affected and need to be coordinated. All of these success factors are in the focus of our team Migration Services.

## The Challenge of Migration Projects

Once you've found the right tool for your migration, several other questions might arise:

- What kind of training do your people need?
- Who organizes the communication with the operational departments?
- Do you have the right hardware?
- Who operates the tool, who defines the transformation rules?
- How do you ensure that your targets are met?
- What kind of reporting is required?
- In case you have special requests, how can they be implemented?
- Do you have the right people with the right skills?
- Is your time and cost estimation accurate?
- And much more ...

## How Migration Services Supports You

The fme Migration Services team supports our clients with all services related to migration projects and the product migration-center. Whether you need support in a specific area, or you want someone to take care of your entire migration project in a full service agreement, we are convinced our Migration Services team is the best choice for you.

Our team consists of software developers, project managers, migration specialists and communication experts. Through our best practice methods, short lines of communication and the nearshore fme development center we are able to provide high quality, while always keeping an eye on cost optimization.



## Analysis & Planning

Do you have a migration or upgrade project scheduled? Then bring in our Migration & Upgrade Task Force. Our migration experts are available for support:

- On-site assessment of your existing and planned environments
- We will recommend the optimal procedure for upgrading or migrating your environment to the current version or to a new client
- Depending on the complexity of your clients, we also recommend a single or multi-day analysis conducted by fme experts, in order to determine the proper strategy



## Proof of Concept

Before starting out big, you should be sure that you have got the right plan to fulfill your requirements. This is especially important to reveal possible risks or limits, so you can deal with them at an early stage of your project and estimate the total cost and time needed.



## Project & Communication Management

A migration project always requires extensive coordination. Eventually, it is your workforce, which works with the systems and which needs to be interrupted as little as possible during a content migration. Therefore, good project management and the involvement of the relevant divisions is an important matter in migration projects. Benefit from our experience and use our techniques that have been proven reliable and effective in this field.



## Onsite & Remote Training

Enable your employees to operate migration-center as professionals right from the start. In face-to-face or remote workshops your people have the possibility to work directly and in person with fme AG's training team. This ensures the best start possible for your first migration-center project. The training includes:

- Full overview of all capabilities of migration-center
- Setup of a working environment
- Hands-on-training for your specific use case
- Q&A session to answer all critical questions



## Connector Development

Our API allows clients and partners to build new adapters or customize existing ones. Either we can provide you with training to enable your IT experts to develop a new adapter by themselves or we can develop any kind of adapter for you.



## Installation & Configuration

In case you need support to install and configure your migration-center environment, we can also do that for you:

- Installation of migration-center and job servers
- Setup of migration-center scanner and importer
- Configuration of content transformation rules

Benefit: Have your migration-center environment ready and running in no time



## Maintenance & Support

Additionally to the standard product support, we offer you extended 1st, 2nd and 3rd level support for your individual use case.

For example, we can grant you a dedicated supporter to ensure fast and efficient troubleshooting.



## Quality Assurance

While migrating it is important to verify that all migrated content arrives in the target system by means of quality and quantity.

We help you to set up validation strategies for your migration project:

- Black box test strategy
- Creation and adaptation of QA documents and reports
- Definition of representative sample sets



## Monitoring & Reporting

Especially in large migrations monitoring & reporting is very critical due to several reasons:

- Ensuring transparency and accountability of the migration
- Early awareness of problems
- Compliance
- Meet QA targets

We can set up monitoring and reporting tools so that you are always constantly up to date about the current project status.



## Full Service

You want a migration from A to B without having any hassle yourself. Our team supports various tasks:

- Providing and executing a project plan
- Installing, configuring & operating migration-center
- Taking care of the entire project documentation and communication